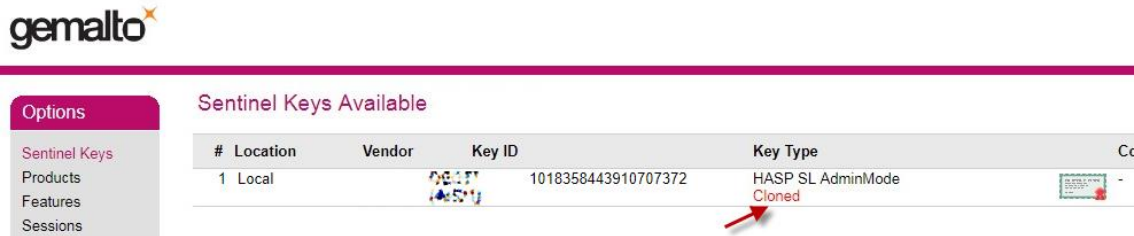




Clear Cloned License status

A license its cloned when you see this on the Acc:



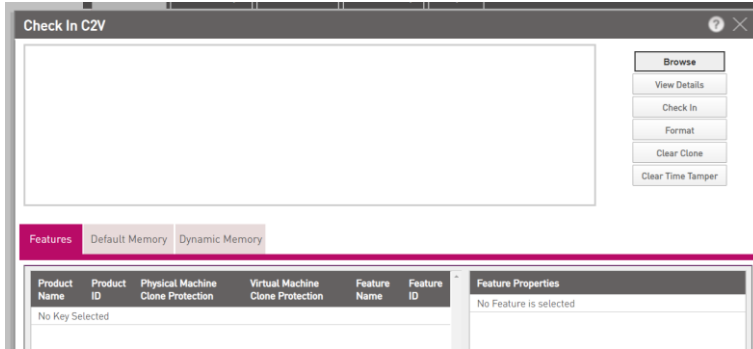
A Cloned license is a license that has become invalid due to hardware changes on the machine it resides either if it's a VM or not. This is to avoid piracy of the license.

Sometimes is possible to recover the license without the need to make a new license, to do so you need to recover a current license status C2V from the **Sentinel Acc** or Using the RUS Licensing tools, see TN06 for recovering the C2V from the Acc.

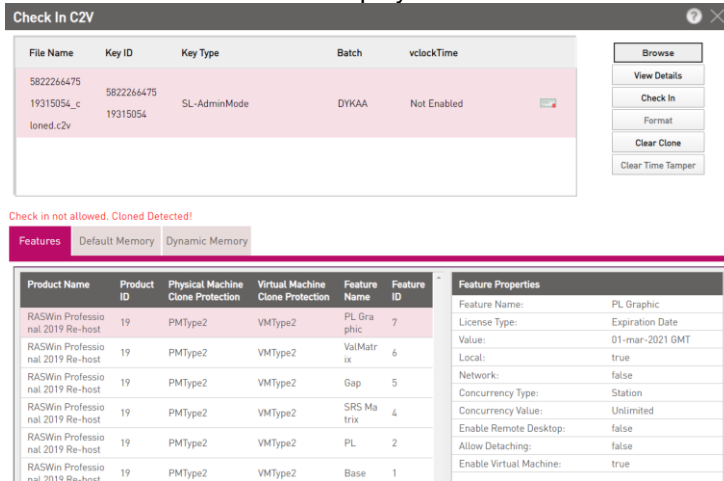
Once you got this file follow the steps on next page.



1. Open the EMS portal and go to the tab **Entitlements**. Ensure Batch Code is set to **DYKAA**.
2. Click on **Check In C2V** tab. Then browse for the C2V file. Then press **Check In**.



3. License information will be displayed.



Then press the button **Clear Clone**. A new V2C file will be generated, this must be loaded into the machine.

4. A new V2C file will be generated, this could now be loaded into the machine.
5. Verify the Clone status is not present on the destination machine.