Fix Error: Unable to find vendor library when manually loading a v2c file (Hasp Error: 48)

1. This error means that the RASWin vendor library "haspvlib_24790.dll" is missing from the following folder:

   On Windows 32bit:
   C:\Program Files (x86)\Common Files\Aladdin Shared\HASP\

   Please check for presence of the library in this folder.

2. If the files are not there and installing the RTE does not help. Only solution is to copy the required files to the folder manually.

   The required files could be downloaded from here:

   http://www.raswin.eu/raswinupdates/hasp_vendor_libs.zip

3. Before copying the files, we need to stop the **Sentinel License Service** to do so:

   • In the Control Panel, open Administrative Tools.
   • Double-click Services.
   • Select the Sentinel LDK License Manager service in the list.
   • Right-click the service and select Stop from the context menu.

   Alternative you can stop the service via the command shell with the following command:

   net *stop* hasplms

4. Copy the downloaded files to the folder determined on **Step 1**.

5. Restart the **Sentinel License Service**.

   • In the Control Panel, open Administrative Tools.
   • Double-click Services.
   • Select the Sentinel LDK License Manager service in the list.
   • Right-click the service and select Stop from the context menu.

   Alternative you can re-start the service via the command shell with the following command:

   net *start* hasplms

6. Try to activate the software again.