



Trying to generate a Word Report or Excel Report crashes RASWin.

This issue may happen in the following scenario:

Your RASWin version is below 3.6.7.

You've Windows 10 installed as your running OS.

You've Office 2013 installed .

This crash happens because Office 2013 could not run in XP Compatibility Mode which is required by RASWin versions below 3.6.7.

As RASWin automates Word and Excel the running mode is inherited from RASWin and a crash happens without further notice to the user, on the background you may see an Office dialog asking for repair of Word or Excel but clicking on them won't solve the issue.

The issue is solved installing a newer version of RASWin which removes the need for having to run RASWin in XP compatibility mode.

Note: Office versions running in 64bit bits (like Office 2016) will not suffer this issue and will run normally.

Other versions of Office not supporting the compatibility mode for XP will also be affected.