



## Problems on running RASWin after a Windows 10 Update (no license detected)

This issue is confirmed by Gemalto on the following link:  
<http://sentineltechsupport.gemalto.com/2017/10/>

And seems to happens only with Windows 10 falls creator update:

<https://blogs.windows.com/windowsexperience/2017/04/25/windows-10-creators-update-rollout-first-phase-update/>

**Windows update is removing files required for the licensing system.**




To solve the issue the RTE must be reinstalled, to do so:

Open a command console and navigate to folder:

**C:\Program Files (x86)\SolidSafe\RASWin vX.X.XX\RTE**

Where X.X.X is the RASWin versión you've.

This files should be present:

 EMSURLUpdater.exe	06/03/2017 17:59	Aplicación	35 KB
 haspdinst.exe	05/09/2017 10:39	Aplicación	19.969 KB
 RASWinHasp.exe	05/09/2017 10:44	Aplicación	15.585 KB

In the command prompt execute:

**Haspdinst.exe -i**

Wait until process ends, after that **Check that your license is now visible on**  
<http://localhost:1947>

If so, RASWin license should be up and running.