## Problems on running RASWin after a Windows 10 Update (no license detected)

This issue is confirmed by Gemalto on the following link:
http://sentineltechsupport.gemalto.com/2017/10/

And seems to happen only with Windows 10 falls creator update:

https://blogs.windows.com/windowsexperience/2017/04/25/windows-10-creators-update-rollout-first-phase-update/

**Windows update is removing files required for the licensing system.**

To solve the issue the RTE must be reinstalled, to do so:

Open a command console and navigate to folder:

**C:\Program Files (x86)\SolidSafe\RASWin vX.X.XX\RTE**

Where X.X.X is the RASWin versión you've.

This files should be present:

| | | | | |
|---|---|---|---|---|
| EMSURLUpdater.exe | 06/03/2017 17:59 | Aplicación | 35 KB |
| haspdinst.exe | 05/09/2017 10:39 | Aplicación | 19.969 KB |
| RASWinHasp.exe | 05/09/2017 10:44 | Aplicación | 15.585 KB |

In the command prompt execute:

**Haspdinst.exe -i**

Wait until process ends, after that Check that your license is now visible on Sentinel ACC by opening a web browser an entering the following url http://localhost:1947

If so, RASWin license should be up and running.

**[SOLIDsafe]**