



## Solving COM errors when printing RASWin reports.

If you receive a COM error when trying to print a report from RASWin this could be caused due to a broken Office COM automation.

To repair the Office Click-to-Run application, follow these steps as appropriate for the version of Windows that the computer is running.

### On Windows 10, Windows 8.1 and Windows 8:

1. On the Windows Start screen, type **Control Panel**.
2. Click or tap **Control Panel**.
3. Under **Programs**, click or tap **Uninstall a program**.
4. Click or tap **MicrosoftOffice 365**, and then click or tap **Change**.
5. Click or tap **QuickRepair**, and then click or tap **Repair**. You may have to restart your computer after the repair process is complete.

### On Windows 7:

1. Click **Start**, and then click **Control Panel**.
2. Double-click **Programs and Features**.
3. Click **MicrosoftOffice 365**, and then click **Change**.
4. Select **Quick Repair**, and then click **Repair**. You may have to restart your computer after the repair process is complete.

**Note** If the crash issue is not resolved after you use the Quick Repair option, use the Online Repair option as displayed in the following dialog box:

