Solving COM errors when printing RASWin reports.

If you receive a COM error when trying to print a report from RASWin this could be caused due to a broken Office COM automation service.

To repair the Office Click-to-Run application, follow these steps as appropriate for the version of Windows that the computer is running.

On Windows 10, Windows 8.1 and Windows 8:

1. On the Windows Start screen, type **Control Panel**.

2. Click or tap **Control Panel**.

3. Under **Programs**, click or tap **Uninstall a program.**
4. Click or tap **MicrosoftOffice 365 (or look up for your Office version if you're using a different one)**, and then click or tap **Change**.
5. Click or tap **QuickRepair**, and then click or tap **Repair**. You may have to restart your computer after the repair process is complete.

On Windows 7:

1. Click **Start**, and then click **Control Panel**.
2. Double-click **Programs and Features**.
3. Click **MicrosoftOffice 365 (or look up for your Office version if you're using a different one)** and then click **Change**.
4. Select **Quick Repair**, and then click **Repair**. You may have to restart your computer after the repair process is complete.

Note If the crash issue is not resolved after you use the Quick Repair option, use the Online Repair option as displayed in the following dialog box: