



## Recovering client information (C2V) to send to vendor from ACC

**Prerequisites:** Sentinel ACC is required, this is installed either manually or automatically after RASWin installation.

- 1) Open the ACC control panel by going to **http://localhost:1947**
- 2) Go to left menu Option **Sentinel Keys**, a list with installed licenses will appear, normally one license will be displayed.
- 3) Click on the **C2V button** to generate the file to send to the vendor

**gemalto** Sentinel Admin Control Center

Options

- Sentinel Keys
- Products
- Features
- Sessions
- Update/Attach
- Access Log
- Configuration
- Diagnostics
- Help
- About

Sentinel Keys Available on MANEL-PC

#	Location	Vendor	Key ID	Key Type	Configuration	Version	Sessions	Actions
1	Local	24790 (24790)	32627618581774394	HASP SL AdminMode Rehostable	-	7.50	-	<a href="#">Products</a> <a href="#">Features</a> <a href="#">Sessions</a> <a href="#">Certificates</a> <b>C2V</b> <a href="#">Browse</a> <a href="#">New Features</a> <a href="#">Browse</a> <a href="#">Get Features</a> <a href="#">Features</a> <a href="#">Sessions</a> <a href="#">Link on</a>

Create C2V file for this Sentinel Key.

Details for SL (ID:32627618581774394) on Local  
Sentinel License Manager Version: 19.0 Build 1.64256  
Lifetime: 4 days 22 hours 50 minutes

- 4) Click on **Download c2v file**.

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Create C2V file for Key 32627618581774394 (Vendor: 24790)

Generate a C2V file using this screen only if instructed by your software vendor.  
You can create a C2V file for the selected Sentinel key here.

**Download C2V File** Cancel

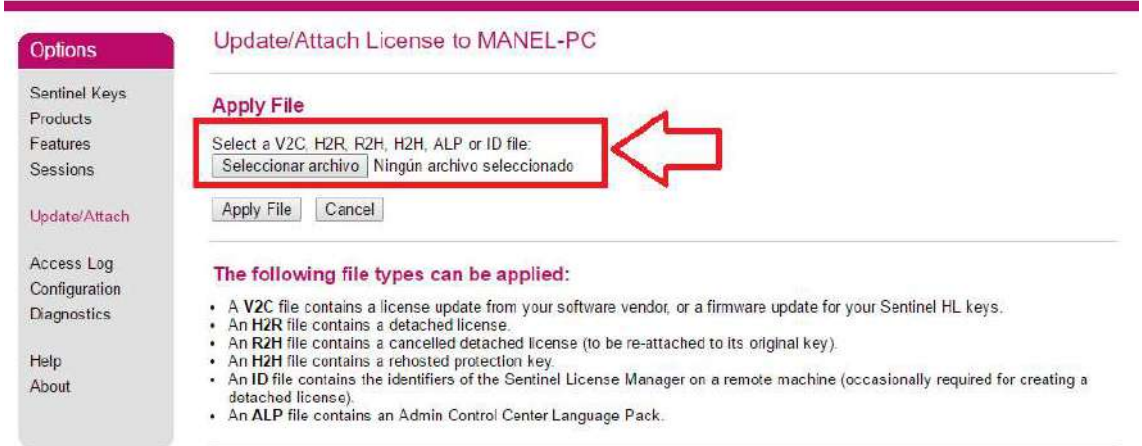
Create C2V file for this Sentinel Key.

A C2V file will be generated, send this file to your license provider to request your update or new license, when you receive the file from the vendor proceed to **Loading V2C vendor file on next page**.

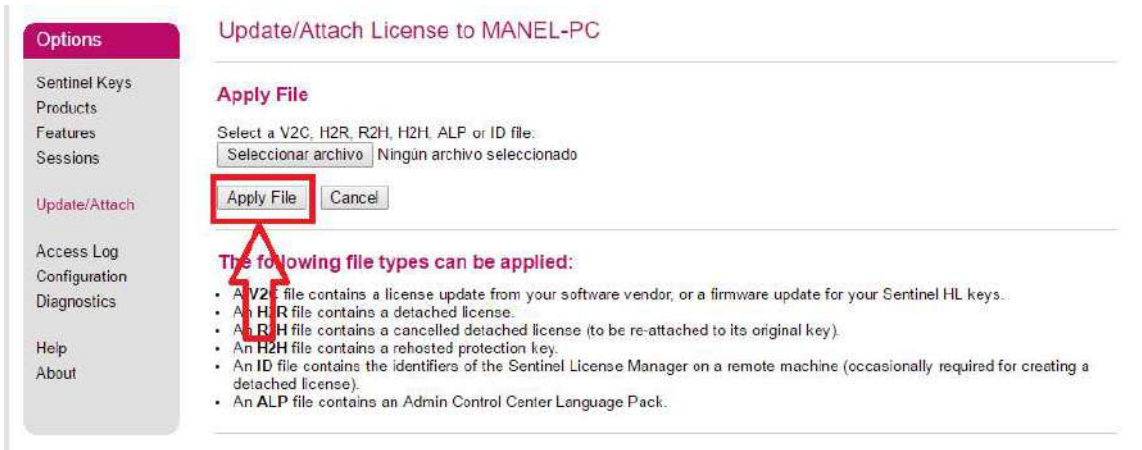


**Loading V2C vendor file:**

- 1) Open the ACC control panel by going to **http://localhost:1947**
- 2) Go to left menu option **Update/Attach**
- 3) Click of Select File:



- 4) Click on Apply File button.



Your license should be now applied and working.