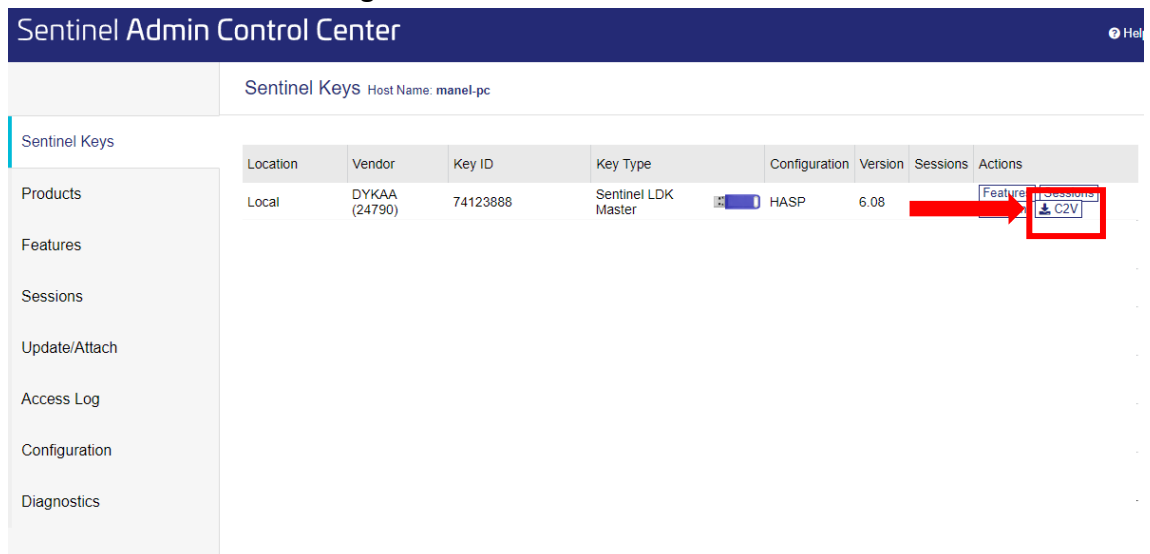## Recovering client information (C2V) to send to vendor from ACC

Prerequisites: Sentinel ACC is required, this is installed either manually or automatically after RASWin installation. And existing RASWin license.

1) Open the ACC control panel by going to **http://localhost:1947**
2) Go to to left menu Option **Sentinel Key**s, a list with installed licenses will appear, normally one license will be displayed.
3) Click on the **C2V button** to generate the file to send to the vendor

A C2V file will be generated (check your browser bottom/top part), send this file to your license provider to request your update or new license, when you receive the file from the vendor proceed to **Loading V2C vendor file on next page**.

Loading V2C vendor file:

1) Open the ACC control panel by going to **http://localhost:1947**
2) Go to left menu option **Update/Attach**
3) Click of Select File:

4) Click on Apply File button.

Your license should be now applied and working.