



Process to update or format current license

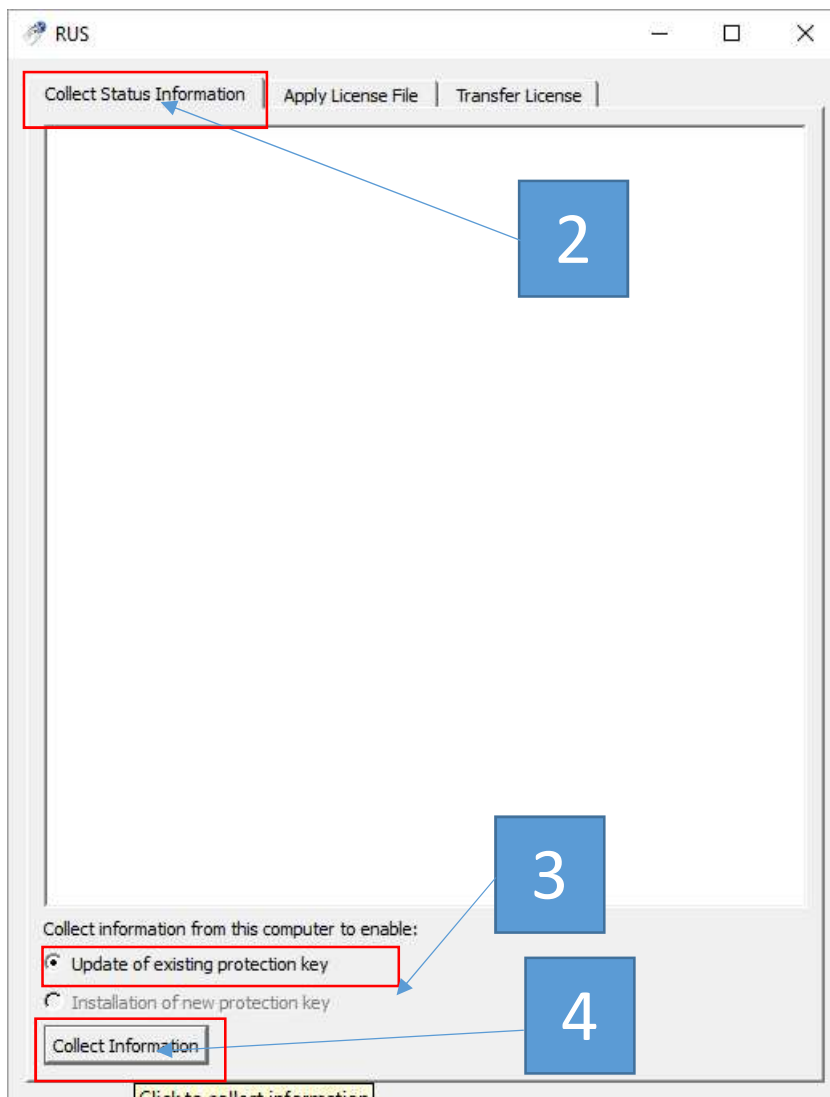
Prerequisites: RASWin Licensing Tool. Could be found on RTE folder where RASWin is installed a shortcut to it is also present in the RASWin application menu from Windows.

It also could be downloaded from:

<http://www.raswin.eu/raswinupdates/RASWinHasp.zip>

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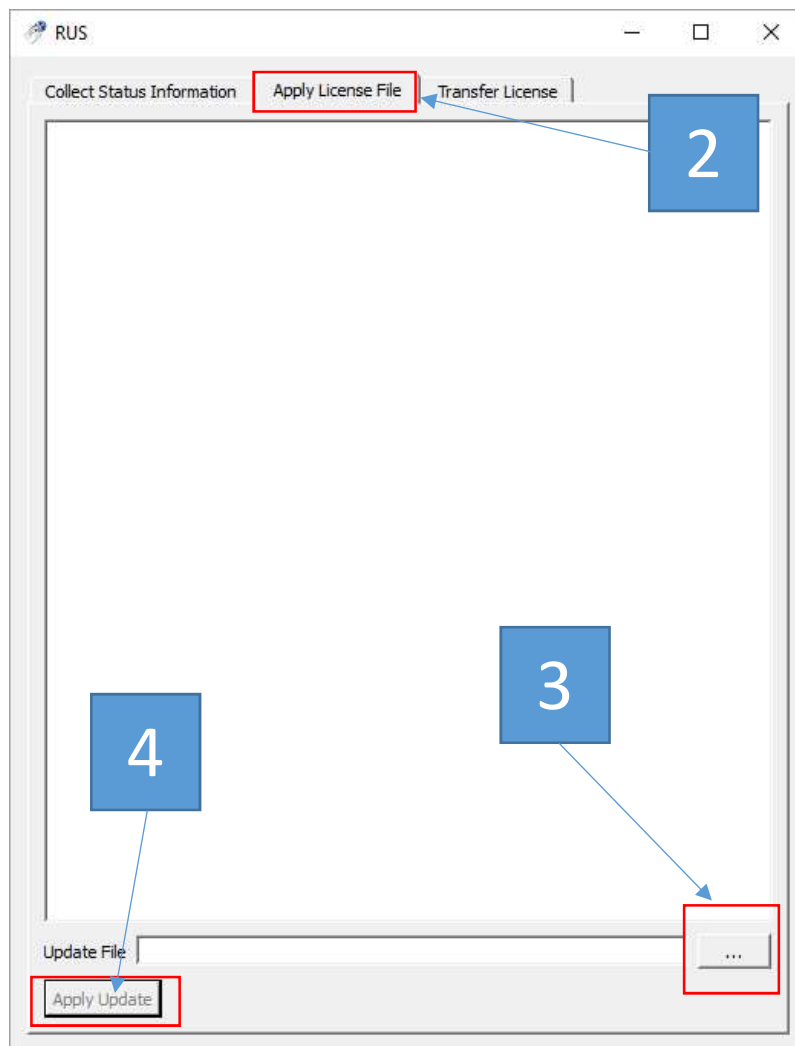
- 1) Execute tool RASWinHasp.exe
- 2) In the dialog select tab **Collect Status Information**
- 3) On the bottom of the dialog select option **Update of existing protection key.**
- 4) Press button **Collect Information.**





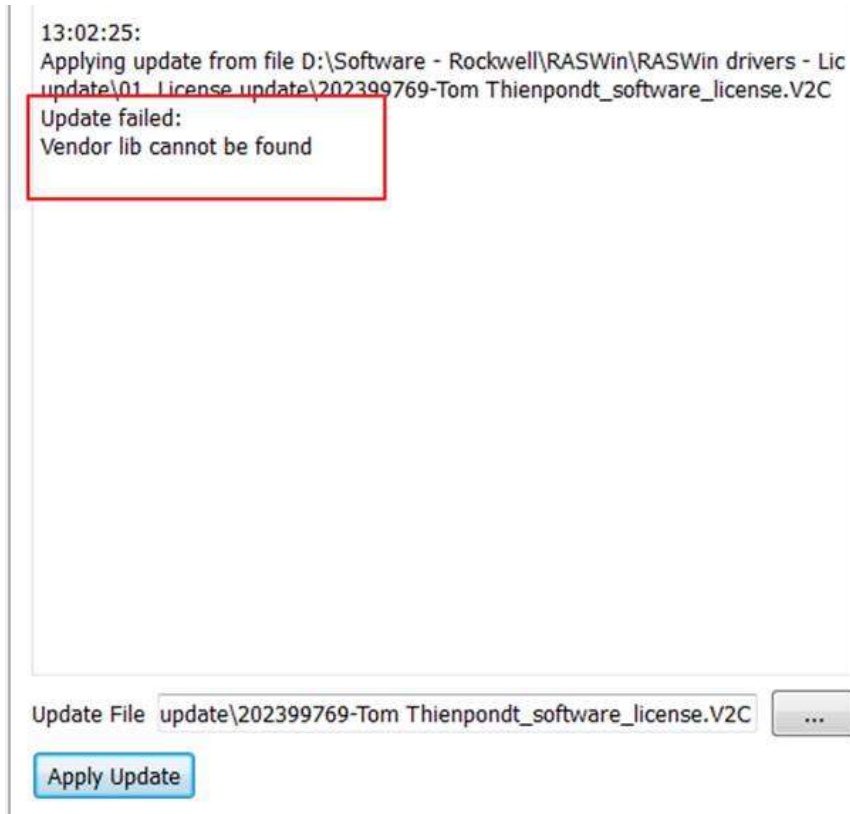
A new C2V file will be generated, give it a meaningful name and sent it to us. After this we will send you a new V2C update file. This file should be loaded using the following procedure:

- 1) Execute tool RASWinHasp.exe
- 2) In the dialog select tab **Apply License File**.
- 3) In the bottom of the dialog press the browse file button [...] and locate the V2C file.
- 4) Click **Apply Update**.





After that your license should be update and you can run RASWin normally. If you receive and error like this:



That means you need to install the RTE Vendor library. If this happens ask to us for the RTE installer or you can download it from our ftp at <http://www.raswin.eu/raswinupdates/VendorRTE.zip>.

When you've downloaded the zip file, you'll have to unzip it in a folder of your choice, then open and you'll see two files:

Nombre	Fecha de modifica...	Tipo	Tamaño
haspdinst.exe	08/09/2016 14:33	Aplicación	16.763 KB
update_vendor.bat	08/09/2016 14:31	Archivo por lotes ...	1 KB

Execute the **update_vendor.bat** file and wait for the process to complete, this message should appear.



Now [restart](#) the update/format license process